REFUND POLICY

Your legal rights:

When you buy goods from a business, in low you have a number of rights as a consumer. These include the right to claim a refund, replacement, repair and/or compensation where the goods are faulty or misdescribed.

Our Policy:

In addition to your legal rights, we also allow you to return goods if you simply change your mind. Please return the unused goods to us with the original till receipt within 30 days and we will offer you an exchange or a credit note.

RESERVATION, DEPOSITS AND DELIVERY

Reservation & holding deposit:

You may reserve any item in stock by paying a deposit of £20 or 15%. For special order or non-stock item a deposit of 50% is required. The deposit is non-refundable. We will hold the item for you for 14 days. If after this time the account remains unpaid, then the item may be put up for sale again.

Signed:

Date: 1st November 2017

Delivery: We offer a delivery service. The minimum purchase value is £50. The area where we deliver is G72 & G73 and the delivery charge is £15.

Signed: Date: 1st November 2017

